

Terms and Conditions

1. Introduction

These Terms and Conditions ("Terms") apply to all offers, orders, purchases, and agreements made through the

online store of Jaira, operating a retail webshop selling Western pads ("Products").

Email: info@jaira-western.com

Chamber of Commerce (KvK) number: 93529112

By placing an order, you agree to be bound by these Terms.

2. Definitions

Consumer: A natural person purchasing Products for personal, non-business use.

Products: Western pads and related accessories offered for sale through our webshop.

3. Offers and Conclusion of Contract

All offers are non-binding unless expressly stated otherwise.

A contract is concluded when the customer receives an order confirmation from Jaira via email.

4. Prices and Payment

Prices are in Euros (€) and include or exclude VAT as indicated.

Payment must be made via iDeal or PayPal (only method offered on our webshop).

Shipping fees and other charges, if any, are shown before the order is finalized.

5. Delivery

We aim to process and dispatch orders as quickly as possible. Delivery times, if indicated, are estimates.

Products are delivered to the address provided by the customer.

Risk of loss or damage passes to the customer once the package is in the customer's possession.

6. Right of Withdrawal (Returns)

Consumers have the statutory right to withdraw from the purchase within 14 days from the day after receiving the

Products.

Returned Products must be unused and in original packaging.

Return shipping costs are generally borne by the customer unless otherwise agreed.

7. Refunds

After receipt and inspection of returned Products, we will refund the payment (including applicable shipping fees)

within the legally required timeframe.

8. Warranty and Conformity

Products must meet the reasonable expectations based on their description on the website.

Statutory warranties

apply.

9. Liability

Jaira is liable only for direct damage caused by intent or gross negligence.

Liability is limited to the order value of the relevant purchase, where permitted by applicable law.

10. Intellectual Property

All text, images, and product information on the webshop are the exclusive property of Jaira, unless otherwise

stated.

11. Force Majeure

We are not liable for delays or non-performance due to circumstances beyond our control (e.g.,

shipping delays,

12. Changes to Terms

We reserve the right to modify these Terms. Updated Terms will be posted on the webshop and take effect upon posting.

13. Governing Law

These Terms and all related agreements are governed by Dutch law.